



Stakeholders' Engagement Details

Stakeholder groups	Type of OMV engagement	Key topics and concerns raised by stakeholders	Engagement channel and approach to tackling the topics
Customers	<ul style="list-style-type: none"> ▶ Advertising ▶ Contracts ▶ Events ▶ Point of sale 	<ul style="list-style-type: none"> ▶ Price and quality of products and services ▶ Customer service 	<ul style="list-style-type: none"> ▶ See Focus on product responsibility ▶ See Carbon Efficiency of the Product Portfolio
Scientific institutions	<ul style="list-style-type: none"> ▶ Joint projects with industry partners, scientific organizations, and universities ▶ Conferences Lectures ▶ Sponsorships ▶ Targeted internships and recruitment 	<ul style="list-style-type: none"> ▶ Information on and best practice for new technologies 	<ul style="list-style-type: none"> ▶ See Innovation
Society	<ul style="list-style-type: none"> ▶ Sustainability projects such as educational/vocational programs ▶ Stakeholder dialogue ▶ Sponsorships and donations ▶ Grievance mechanism ▶ Integrity Platform 	<ul style="list-style-type: none"> ▶ Social and environmental standards and impacts ▶ Responsible business practice ▶ Engagement with local community 	<ul style="list-style-type: none"> ▶ See Environment ▶ See Business Principles and Social Responsibility
Governmental authorities	<ul style="list-style-type: none"> ▶ Information exchange ▶ Relationship management ▶ Regular reporting (as required by legislation) 	<ul style="list-style-type: none"> ▶ Regulatory framework ▶ Business environment ▶ Security of (energy) supply 	<ul style="list-style-type: none"> ▶ See Value creation and distribution to stakeholders ▶ See Significant financial assistance received from governments or governmental organizations in 2019 ▶ Transparent and active communication and information exchange in compliance with laws and regulations
Peer companies	<ul style="list-style-type: none"> ▶ Industry meetings ▶ Contracts ▶ Consortium meetings 	<ul style="list-style-type: none"> ▶ Industry-wide standards for sustainability topics ▶ Good practice in exploration, development, and production activities ▶ Compliance with relevant standards, principles, and contracts 	<ul style="list-style-type: none"> ▶ Participation in working groups such as IPIECA, IOGP ▶ Participation in international conferences, workshops, meetings, events
NGOs/NPOs	<ul style="list-style-type: none"> ▶ Social projects, sponsorships, and donations ▶ Stakeholder dialogue ▶ Grievance mechanism 	<ul style="list-style-type: none"> ▶ Environmental and climate risks ▶ Social performance and risks ▶ Human rights risks ▶ Long-term OMV strategy ▶ Responsiveness ▶ Compliance with international and national social and environmental standards ▶ Implementation of outcomes of Social and Environmental Impact Assessments 	<ul style="list-style-type: none"> ▶ See Health, Safety, Security, and Environment ▶ See Carbon Efficiency ▶ See Business Principles and Social Responsibility



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Media	<ul style="list-style-type: none"> ▶ Press releases and conferences ▶ Interviews ▶ Media database ▶ Company glossary ▶ Press kit 	<ul style="list-style-type: none"> ▶ Overall Company performance and results ▶ Company strategy ▶ Timely access to Company information ▶ Regular engagement with spokespersons and senior representatives 	<ul style="list-style-type: none"> ▶ Regular contact through authorized Company spokespersons ▶ Transparent communication policy according to stock market regulations
Industry associations/ networks	<ul style="list-style-type: none"> ▶ Information exchange ▶ Relationship management 	<ul style="list-style-type: none"> ▶ Regulatory framework ▶ Business environment 	<ul style="list-style-type: none"> ▶ Information exchange and regular contact with industry associations ▶ See Memberships
Capital market participants	<ul style="list-style-type: none"> ▶ Regular reports and presentations ▶ Roadshows, Annual General Meetings, conferences, investor meetings, and other events 	<ul style="list-style-type: none"> ▶ Share price and overall Company performance ▶ Creditworthiness ▶ External credit ratings ▶ Financial returns ▶ Management credibility ▶ Valuation compared to peers ▶ Competitiveness 	<ul style="list-style-type: none"> ▶ Regular reporting about performance ▶ Regular investor relations activities ▶ Targeted investor approach ▶ Engagement with SRI investors ▶ Regular contact through Investor Relations managers regarding results and press releases, with a special focus on socially responsible investing (SRI) ▶ Transparent communication policy according to stock market regulations ▶ Communication strategy with overarching targeted messages
Employees	<ul style="list-style-type: none"> ▶ Events for employees such as townhall events for information, small update events with an Executive Board member, loyalty ceremony ▶ Internal communication channels such as employee magazine, internal newsletters, infosccreens, Intranet, internal blog ▶ New Employee Orientation introduction for new employees ▶ Foundation engagement initiatives ▶ Employment contracts ▶ Integrity Platform 	<ul style="list-style-type: none"> ▶ Legal framework ▶ Adequate working conditions ▶ Career opportunities ▶ Development possibilities ▶ Competitive salaries ▶ Transparent communication and information ▶ Supportive management 	<ul style="list-style-type: none"> ▶ See Employees ▶ See Business Principles and Social Responsibility
Suppliers and contractors	<ul style="list-style-type: none"> ▶ Negotiations and contracts ▶ Supplier audits and assessments ▶ Field visits and management walk-arounds ▶ Supplier events ▶ Contractor management meetings ▶ Conferences 	<ul style="list-style-type: none"> ▶ Procurement regulations ▶ Stipulations of Code of Conduct ▶ Fair contract ▶ On-time payment ▶ Adequate working conditions 	<ul style="list-style-type: none"> ▶ See Supply Chain